



## STRESS-FREE PRODUCT COMPLIANCE

### RUN A SUCCESSFUL BUSINESS WITH PRODUCTS THAT DON'T CAUSE HASSLE

Companies involved in manufacturing, branding, retail and trade, including e-commerce and fulfilment service providers, are increasingly being challenged by customers and authorities about product issues. These distractions are costly. They are hampering growth and reducing bottom-line results.

We have been dealing with product compliance for many, many years. We know how frustrating it can be. So we used all our experience and created a process that starts with what you do understand; the product. A web-based process that helps companies and their suppliers to start the transition necessary to deal with modern product compliance and supply-chain challenges.

Today, approaching 30,000+ international users exchanging compliance evidence every minute, 24/7, we set the standard for an efficient approach. With offices in Europe and the Far East, we help you and your suppliers. Starting your account requires a few minutes only. A few more minutes to create your first technical file and get your supplier involved. So stop procrastinating about product compliance, and start the change.

Using ProductIP, you will make the right choices for suppliers, products, components and raw materials. Doing so enables you to secure the quality of your product range, control costs and mitigate risks simultaneously. It will also provide performance information about your supplier base and team.

You and your business should not suffer from dealing with product compliance. Join a global network today and contribute to a world where products can be trusted!



Caspar ter Horst  
co-founder ProductIP



Maarten van der Dussen  
co-founder ProductIP

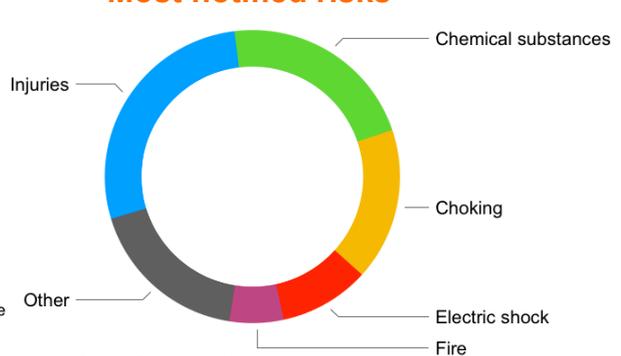
Below you will find some statistics on products in the market. This may help you in establishing priorities on how to start your compliance efforts.

sources: Allianz - Product Recall - Managing the impact of the new risk landscape (2017) and EU Safety Gate - Rapex annual report (2017)

#### Most notified product categories



#### Most notified risks



#### Where is the focus of your business?

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**WE ENABLE YOU TO DEAL WITH COMPLEX NON-FOOD PRODUCT COMPLIANCE LEGISLATION**  
(even when you are not yet an expert)

We translate complex legislation related to non-food consumer goods into a Q&A that any professional in manufacturing, retail or trade understands. This results in a comprehensive and monitored set of requirements within minutes, 24/7. This is the basis for your technical file. Information that allows you to demonstrate your compliance efforts.

- \* find out what requirements are relevant for your product, for these markets
- \* collect evidence efficiently from a complex supply chain
- \* review the evidence and log the result to be able to demonstrate your compliance efforts
- \* generate mandatory declarations in seconds. Such as EU DoC (“CE declaration”)
- \* keep track of changes in legislation to ensure repeat orders are also compliant and more

Our aim is that you and your suppliers are able to create, manage, and share product compliance information, organised in a technical file, all by yourself. When you do need our support, extra staff, specific knowledge, or both, just purchase the additional service needed.

You can also create a file for each of your suppliers to keep track of their performance in the area of product and social compliance.

We offer one pre-paid and a tailor-made Enterprise model. Whichever model you choose, you will always know what the investment is. Knowing this enables you to calculate it into your cost. No surprises.



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## A SUITABLE MODEL FOR EACH SIZE OF BUSINESS

### [1] Pay-As-You-Go (PAYG) || pre-paid, low-volume model

- No subscription fee. Simply register and start.
- All services paid for via a system of credits.
- Credits ordered online.
- Invoice per e-mail as PDF. Payment via credit card or bank transfer.
- Access to knowledge base restricted to file related resources only.
- Create a technical file (incl. comprehensive and monitored set of requirements) for two credits.\*  
Note: One technical file may cover a family of products from one supplier
- Clone a file and/or update the market release date in an existing file for one credit.
- Activate a supplier profile for four credits per year
- 10 year managed storage included.

\* Files for EU/EFTA and United Kingdom have a requirement list to the level of detail of relevant (harmonised) standards. For rest of world the files will have a level of detail of generic placeholders for main compliance risk areas and related risk assessment examples are provided.

### [2] ENTERPRISE || tailored contracts, large-volume model

- We set up your company account.
- Annual and monthly statements. No credits.
- Inclusion of corporate requirements (private and public).
- Unrestricted access to knowledge base.
- Discounted pricing for additional services. Special events excluded.
- 10 year managed storage included.
- Data exchange (CSV) with company order processing systems (optional).
- Automatic renewal. Termination notice 2 months before the end of each twelve month period.

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## PRICING

	SME Friendly		Tailored Solutions possible!
	PAY AS YOU GO		ENTERPRISE
ANNUAL FEE	Not Applicable		€ 19.750,00
PRICE PER CREDIT - ORDER ONLINE	€ 47,50		Not Applicable
	Credits	in Euro	Usage as per table invoiced per end of the month.
START A NEW TECHNICAL FILE INCLUDING A COMPREHENSIVE AND MONITORED REQUIREMENT LIST *	2	€ 95,00	€ 19,75
CLONE A FILE AND RE-USE THE SAME REQUIREMENT LIST **	1	€ 47,50	€ 19,75
UPDATE THE REQUIREMENT LIST IN A FILE ***	1	€ 47,50	€ 19,75
SUPPLIER PROFILE ****	2	€ 95,00	€ 19,75
ACTIVATE CHAMP (Do-It-Yourself)	2	€ 95,00	€ 19,75
<b>ADDITIONAL SERVICES</b>			
CONNECT [ A ]	4	€ 190,00	€ 120,00
REVIEW [ B ]	8	€ 380,00	€ 230,00
ORGANISE [ C ]	10	€ 475,00	€ 260,00
FAST [ D ]	14	€ 665,00	€ 390,00

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\* A technical file can be used to demonstrate the compliance of one or more very similar, in terms of risk, SKUs' from one supplier. The files for EU/EFTA and United Kingdom have a requirement list to the level of detail of relevant (harmonised) standards. For rest of world the files will have a level of detail of generic placeholders for main compliance risk areas and related risk assessment examples are provided. We monitor the relevancy of the requirements in a technical file compared to the market release date that you have set. We do not change the requirement list automatically e.g. free of charge. Post Brexit you will need a separate file for the UK covering England, Scotland, Wales. Northern Ireland is still covered by an EU file.

\*\* For example. You create a technical file for a toy, you pay 2 credits for the initial file. You order the same product with exactly the same requirement list from the same or other suppliers. You can clone the file and "re-use" the requirement list.

\*\*\* A project might be delayed and therefore the market release date changed. This could affect the requirement list in the technical file. Update the market release date and ensure that the technical file has the correct requirement list. Charges may occur.

\*\*\*\* A Supplier Profile is activated for 10 yrs. Reference for the activation is your own supplier ID. Users that migrate from Enterprise to Pay As You Go Model will have to reactivate supplier profiles. Users that migrate from Pay As You Go to Enterprise not. There won't be a refund.

\*\*\*\*\* This fee includes the activation fee for CHAMP, It does not include the fee for the technical file.

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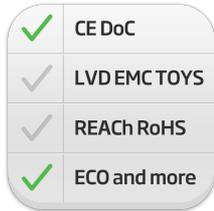
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## PAY-AS-YOU-GO Mode - SME Friendly

- Suitable for all Supply Chain Roles:** This SaaS is versatile, catering to OEMs, OBM, Trading Agents, Importers, Manufacturers, Brand Owners including Private-label and Licensing, Wholesalers, Fulfillment Service Providers, Online and Brick-and-Mortar Retailers, Legal Consultants, Testing Inspection Services, and Market Surveillance Authorities. It offers a unified platform for managing non-food consumer goods compliance.
- Pay-As-You-Go with Easy Accessibility:** The service offers a web-based, 24/7 accessible platform allowing immediate start without the need for heavy IT or regulatory expertise investments. It's ideal for businesses looking for a flexible and cost-effective compliance solution.
- Comprehensive Compliance Coverage:** The platform covers EU, EFTA, and national legislation for non-food consumer products, including post-Brexit distinctions and base-files for the rest of the world. This feature ensures comprehensive compliance support for a global market.

Post-Brexit: For UK (England, Wales, Scotland) you will need to create a dedicated technical file. Northern Ireland is still following the EU legislation and is covered by an EU/EFTA file.

- Automatic Monitoring and Legislative Sync:** Stay updated with legislative changes. The system automatically monitors technical files, ensuring compliance with the latest regulations and providing warnings for re-order expiry dates.
- Outsourcing and Supplier Integration:** For businesses without a dedicated team, the platform offers outsourcing options for documentation work, including supplier connection, technical file review, and document organisation.
- Time-Saving Tools for Compliance Documentation:** Features like generating multilingual EU Declarations of Conformity, EU Mutual Recognition Declarations, and efficient signing of requirements with collected evidence using MatchIT tool. Save time by generating correct EU Declarations of Conformity (CE declaration) in multiple languages. Our tool enables digital signing and dealing with multiple brands in one corporate account.
- Built-in Redaction Tool:** Offers a powerful redaction tool for B2B document sharing, ensuring confidentiality while maintaining compliance transparency.
- Supplier Performance Tracking:** Enables monitoring of supplier compliance and ESG/CSR performance, crucial for maintaining quality and ethical standards.
- Technical File Management for Components:** Links component-related technical files to product files, streamlining compliance for critical components like packaging, adapters, cables, and batteries.
- Educational Resources and Compliance Support:** Access to Compliance Clips, official templates, and guides on [www.ProductIPedia.com](http://www.ProductIPedia.com), enhancing understanding and implementation of compliance requirements.
- Alerts for Document Validity:** Keeps track of the validity of critical documents, ensuring timely updates and renewals.
- B2B Technical File Sharing and Review:** Facilitates the sharing and review of complete technical files within the B2B context.
- Digital Product Passport Integration:** Offers QR-code based public sharing for digital product passports, aligning with modern digital compliance trends. We offer QR-code based public sharing since November 2010!

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## ENTERPRISE - ADDITIONAL FEATURES

To extend the SaaS solution with additional features specifically tailored for Enterprise customers, the following add-ons can be integrated, enhancing the platform's capabilities and customisation to meet larger scale business needs:

- Volume-Based Pricing Model:**  
 Enterprise customers benefit from volume-based pricing, aligning costs with their usage scale and commitment level. This model provides financial efficiency and scalability for larger organizations.
- ERP Integration with CSV Interface:**  
 Offers a CSV interface for seamless integration with existing ERP platforms. This feature allows for efficient data synchronisation and streamlined workflow, although additional setup costs may apply.
- Flexible Requirement List Creation:**  
 Enterprises have the option to create comprehensive, non-monitored requirement lists without a file. This flexibility caters to businesses that require customised compliance tracking outside the standard technical file framework.
- Advanced Reporting Module:**  
 Access to an advanced reporting module enables the export of data for use in presentations and analysis. This feature is particularly beneficial for enterprises that need to conduct in-depth compliance performance reviews and strategic planning.
- Full Access to Detailed Regulatory Information:**  
 Enterprise customers get full access to detailed regulatory information in the ProductIP knowledge base. This extensive access is crucial for enterprises dealing with complex and varied regulatory environments, enhancing their ability to stay compliant and informed.
- Customisation with Business-Specific Requirements:**  
 Enterprises can incorporate their own business requirements and resources for products and suppliers into the ProductIP database. This customisation allows for a more tailored compliance management experience, aligning the platform's capabilities with the specific needs and policies of the enterprise. Additional setup costs may apply for this feature.

These add-on features for Enterprise customers enhance the core SaaS offering by providing greater flexibility, scalability, and customisation. They cater to the complex and diverse needs of large organizations, ensuring that the platform remains a comprehensive and efficient tool for managing non-food consumer product compliance across various jurisdictions and business scenarios.

## OUR COMMITMENT TO KEEP YOUR DATA CONFIDENTIAL

- ProductIP runs on dedicated servers in secure data centers in Eemshaven and Tokyo.
- Servers are protected by state of the art security software and firewalls and all data is stored encrypted.
- Well-proven and widely used software backed by e.g. Oracle and IBM.
- Data centers guarantee 100% network availability (redundant networks).
- Information is automatically synchronised between servers. Data communication between servers is encrypted.
- Secure one-step or two-step authentication login for authorised users; IP restrictions optional.
- Rights and restrictions management on user-level available to your company account.
- Single Sign-on possible (additional set-up cost may apply).
- ISO 27001 certified by TÜV Nederland

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## ADDITIONAL SERVICES

### [A] CONNECT - WHAT IF YOU NEED HELP CONNECTING A NEW SUPPLIER?

Connecting a new supplier often requires extra time and energy. Adding a third party to this process might actually be the best thing to do. Our team will connect a (new) supplier and bring them up to speed about the regulatory requirements that are relevant for your product(s); as soon as the first documents are coming in, you will take over the process of collecting, reviewing and organising documents.

You can expect from us that we:

- Invite the supplier, explain the necessary product requirements, and what needs to be done and why.
- Provide the supplier with the necessary templates for risk assessment and product evaluation.
- Push the supplier to start and complete the work you ask from him; we typically expect to complete the process with a cooperative supplier within 2 weeks. In case of lack of cooperation, we will ask you for help.

As soon as new documents have arrived in the file based on the feedback, you take over.

### [B] REVIEW - WHAT IF YOU WANT AN EXPERT OPINION?

Your team is working in a professional manner, and now and then needs an extra pair of eyes on the work done, to detect any areas for improvement. After you have completed a technical file and connected the documents to the requirements, you activate REVIEW.

You can expect from us that we:

- Check the completeness and relevance of the documents in the file.
- Report back to you on what is missing, including the necessary explanation/instructions.
- Do a second round after receiving your signal that remaining documents have been added.

In review mode we do not change anything on the file or documents. We report our findings only.

If you want us to re-allocate documents as well you should opt for ORGANISE [D].

### [C] ORGANISE - WHAT IF YOU NEED HELP PROCESSING THE DOCUMENTS?

What if you would like to be in control of the communication with the suppliers but do not have the time or knowledge to review the documents and connect them to the requirements, do an authenticity check and add metadata. You activate ORGANISE.

You can expect from us that we:

- Organise your technical file, by linking documents to requirements.
- Report back to you on what is missing, including the necessary explanation/instructions.
- Add metadata where not yet filled in, (subject to availability of relevant information).
- Check authenticity of key third party documents (our "A" requirements).
- We do a second round after receiving your signal that new documents have been added.

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## [D] FAST MODE - WHAT IF YOU NEED EXTRA HANDS?

Just activate your personal product compliance documentation team with one click. Outsource the work, project by project. We call it the FAST (File Assembly Support Team) mode. Instantly available. Dedicated to the job. Highly experienced.

You can expect from us that we:

- Invite the supplier, explain the necessary product requirements, what needs to be done and why.
- Push the supplier to start uploading available compliance documentation.
- Provide the supplier with the necessary templates for risk assessment via Verifeyer.
- Carry out authenticity checks for the key documents (type testing related).  
(Our experience shows that at the start 20-25% of documents presented can be fake!).
- Add metadata to documents in a file, so they are monitored for validity and will alert you timely.
- Matching documents with requirements and keep an overview of the progress/completeness.
- Report back to you on the progress status.
- We typically expect to complete the process with a cooperative supplier within 6 weeks.  
In case of lack of cooperation, we will ask you for help to increase the pressure on the supplier and we will do a second round of collecting, reviewing, organising.
- Collecting and reviewing documents related to corporate requirements (Enterprise customers only) is included.

## [E] CHAMP - GET BACK IN CONTROL ON REACH, RoHS, Food Contact Materials

“Test everything for all substances!” is an expensive and in general not a satisfactory solution. How to cope with complex chemical legislation if you are not a chemist?

Our Chemical Assessment Management Platform (CHAMP) gets you back in control. We convert complex legislation into an understandable Q&A. We navigate you through the chemical risk assessment. The more detail information you have, the more substances can be eliminated as potential risk. The outcome is a document that makes clear what substances are to be considered as a risk, and a suggestion how to test for this. You can use it as evidence for legislation related to substance and it is a list for you to use in communication with 3rd party testing laboratories.

CHAMP can be activated when you have a technical file. You will need to be able to create a decent and detailed Bill of Material in order to benefit from CHAMP.



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## [F] ARTWORK CHECKS - FLAWLESS INFORMATION ON LABELS, PACKAGING, MANUALS

Correct markings, warnings and instructions are strong visual signals that you are in control. Products with obvious flaws in that area are likely to be non-compliant. This conclusion is not our own. It is based on various reports from market surveillance authorities.

Send the artwork you have and we will review it against relevant European and National legislation. We cover EU and EFTA countries. The turn-around time is normally 3 - 5 working days.

### BASIC PRODUCTS

These are mostly products without manual, instructions, warnings or product specific mandatory labelling elements plus apparel and footwear. Normally only covered under the General Product Safety Directive and without the obligation to carry the CE mark.

Examples are:

Apparel, textile, bags, leather products, shoes, blankets, deco, cutlery, dish ware, kitchenware

Price per product	€ 285.00
Each additional language for the same country (e.g. Belgium, Switzerland)	€ 185.00

### COMPLEX PRODUCTS

Products with a single function but with mandatory warnings and/or instructions.

Products with substances and as such with chemical risks.

Complex products with one or more functions and with the obligation to carry the CE mark.

Examples are :

- Cosmetics, Detergents, Paints, Glues and other substances
- Candles, fitness accessories furniture. Basic but with warnings and/or instructions
- Automotive parts, aftermarket automotive parts. ECE regulations mandate instructions.
- Machinery, Power tools, Personal Protective Equipment, Medical devices
- Electronic Articles, Wireless products, Luminaries, Toys, Construction Products/Materials

Price per product	€ 575.00
Each additional language for the same country (e.g. Belgium, Switzerland)	€ 185.00

Additionally we can check if the manual complies with the EN 82079-1  
\* pricing for a check per language version! € 575.00 \*

In case you need to create more language versions we can check your original artwork version, and once compliance is established via our regular artwork check service, translate it to any language versions for the EU country(s) where you intend to sell your products. Price upon request.

## READY TO START YOUR FIRST ARTWORK CHECK?

Contact us via our dedicated [artwork services webpage](#).

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**[G] VERIFEYER - SMART FORMS, RISK ASSESSMENTS, INSPECTIONS AND AUDITS**

Verifeyer™ is a toolkit that can be used to create smart forms.\* These can be started from within a file and used to collect a statement, information, or to perform an audit or inspection. The receiver can fill-out the form in a browser or download a free app to do so on a tablet or even smartphone.

Captured data, photographs, related documents are used to create a clear report that automatically returns into the file it was initiated from.

Verifeyer™ can also be used to setup your own inspection/audit program.\* Unlike many apps available in the market, the Verifeyer™ app allows you to have multiple inspection types within one app, and each inspection type can have a unique combination of checklist questions. PDF reports can be designed to match your current format, layout and colours.

**Features:**

- Keep an overview of all your inspections
- Use your inspection templates, off-line or online
- Start inspections by your own staff or third parties, from within a technical file in ProductIP
- Refer to requirements, documents and data in the technical file of the product, readily available on your mobile device\*
- Describe and photograph products, packaging and other complex issues
- Inspection results synchronise with your technical file in ProductIP
- Set inspection sequences and decision-making trees for use during inspections

\*Additional charges applicable. Enterprise customers only. Contact us for more information.

Note that Verifeyer™ is also used in technical files. We have used Verifeyer™ to create risk assessments on several topics based on actual recalls cases.

**[H] - ASK THE EXPERT**

**Service charge**

Pay as You Go customers:

2 credits per 15 minutes

ENTERPRISE customers

Euro 250 per hour

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## [!] EU-AR AND UK-AR SERVICES

### I AM A NON-EU OR NON-UK BRAND OWNER - CAN YOU HELP? YES WE CAN!

Who needs an EU-AR, or a UK-AR? Post-Brexit you may need an address in Europe, or an address in the UK. Or you may need one as Original Brand Manufacturer (OBM) you sell products carrying your brand into the EU or UK market. The European CE Marking Directives place the responsibility for compliance on the manufacturer of the product concerned. Post-Brexit the same is relevant for the UK market as they now have their own legal framework.

Where the manufacturer is located outside the European Union, and therefore out of legal reach of the EU enforcement authorities, the manufacturer has certain obligations (e.g. quality control), which they cannot assign to other parties. Same with the UK. Moreover, in cases where the manufacturer is not based in the EU, legal responsibility for compliance with the directives lies with the entity responsible for selling the goods within the EU, unless the manufacturer has appointed an Authorised Representative. The manufacturer can then assume his responsibility and give a mandate to the Authorised Representative to represent the manufacturer towards authorities.

You can now achieve this instantly using ProductIP as Authorised Representative EU-AR and/or UK-AR. ProductIP takes the hassle with authorities out of your hands.

The ProductIP Authorised Representative Service includes:

- Keeping the technical documentation and any required EU Declaration of Conformity at the disposal of national surveillance authorities and cooperate with them at their request \*
- Upon a reasoned request from a competent national authority, provide that authority with all the information and documentation necessary to demonstrate the compliance of a product
- Cooperation and communication with the competent national authorities, at their request, on any action taken to eliminate the risk posed by products covered by the mandate
- Immediate notification of product incidents; collecting complaint information from authorities
- Per your instructions share information with commercial partners via the ProductIP platform (B2B)
- Per your instruction share information via URL and QR code (B2C)

ProductIP EU Authorised Representative Services charge

Initial set-up fee:	€ 1,950.00
Annual fee for EU-AR **	€ 2,250.00
Annual fee for UK-AR **	€ 2,250.00
Hourly rate handling AR issues	€ 250 per hour

\* ProductIP Authorised Representative Services will be provided only for products that have a valid technical file in ProductIP.

\*\* You can choose for either EU-AR, UK-AR, or both.

**Note** Certain EU directives and regulations may prohibit the use of an EU-AR or UK-AR service. We may be able to recommend 3rd party service providers for such cases. ProductIP will not offer AR services for goods that are covered by a directive or regulation that requires the AR to sign or co-sign a CE Declaration of Conformity or similar document. Contact us for terms and conditions.

Current developments in the new EU Product Liability Directive may result in possible product liability of the Authorised Representative. As ProductIP is not involved in the design, creation, production, logistics, distribution and use of the products, ProductIP denounces any liability in this respect. This may in time result in non-acceptance of new products under the Authorised Representative service agreement after effectuation of such Product Liability Directive at any time.

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## PRODUCTIP ACADEMY and COMPLIANCE TUESDAY

Check our website for a complete overview of our free Compliance Tuesday sessions as well as our paid workshops and trainings.

Contact us in case you are interested in an in-house training.

### [J] - PRODUCT COMPLIANCE & RISK ASSESSMENT (open or in-company training)

When placing consumer goods on the market, there are many aspects to keep in mind. In an intensive one day training, we will help you get the knowledge and tools to manage product risks better, prevent issues with authorities, ensure timely product availability, prevent the cost of no-sale, reduce claims and complaints, improve product quality and save on testing costs. In short, you will be able to manage your supply chain better.

At the end of the day you will be able to

- identify general risks associated with consumer products
- know which regulations are related to the design, the production and the actual selling of consumer goods
- reduce the risks related to bringing non-food consumer goods to the market
- deal with the market surveillance authorities in case of non-compliance
- know how to measure, and improve, the performance of supply chain partners on product compliance

This intensive one day training is intended for management, category management, QA/QC management of manufacturing, retail and trade in non-food consumer goods.

Check the EVENT section of our website for up-to-date information on schedule and pricing

### [K] - CHEMICAL RISK ASSESSMENT TRAINING (open training only)

*About a quarter of all recalls of non-food consumer products in the EU is related to the presence of harmful chemicals in consumer products. (Source EU RAPEX overview 2017)*

Non-Food consumer products may contain many components, materials and chemicals. A lot of these substances can be harmful to human health and the environment when exposed through/by non-food products such as toys, textiles, kitchenware, and more. Producers, importers and retailers need to know detailed information on chemicals used in their products to be able to comply with applicable chemical legislation. Attend the training and educate yourself on the subject. You will become a better negotiating partner for your suppliers because you will know what questions to ask, saving you time and money at the same time.

In just one session you will be able to

- identify and understand the applicable chemical legislation for your products
- know which evidence you require to demonstrate chemical compliance
- learn about chemical risks associated with certain materials.
- know how to measure, improve and replace supply chain partners with chemical product compliance
- we will use our CHAMP tool as integral part of the training

Check the EVENT section of our website for up-to-date information on schedule and pricing

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## [L] - FOOD CONTACT MATERIALS TRAINING

Food Contact Materials (FCMs) are materials or products which are intended having contact with food. Some examples are food packaging, food containers, tableware, cookware, kitchen utensils, food processors, coffee makers, and more. Food contact materials can be made from various type of materials such as plastic, ceramics, glass, wood, metals etc. This 1/2 day training will help you to understand your obligations as business operator and how to obtain evidence for demonstrating FCM safety.

For some specific materials such as plastic and ceramics there is certain European harmonisation on legislative requirements, however for the majority of specific materials there is no specific European legislation and specific national legislation applies. This makes Food Contact Legislation quite complex.

In just one session you will be able to

- Understand legislation on FCM in general, including;
- knowing the obligations of actors within the supply chain
- labelling and traceability requirements
- have some understanding about legislative European and national requirements on specific materials,
- knowledge about test methods
- Understand how to compose a Declaration of Compliance

*Basic understanding of chemicals and chemical legislation is required. We recommend to participate in our chemical risk assessment training before entering in the Food Contact Material training.*

Check the EVENT section of our website for up-to-date information on schedule and pricing

## [M] - TOY SAFETY TRAINING

Each toy to be placed on the market is submitted to a conformity assessment procedure which must ensure toy safety. Conformity assessment is the procedure by which a manufacturer or brand owner establishes that his toy fulfils the applicable safety provisions of the European toy safety directive.

This 1/2 day training will help you understand how to ensure your toy product complies with the applicable legislation. We give an overview of European toy safety legislation, with particular emphasis on the safety requirements and the obligations of all economic operators within the supply chain, that is the manufacturer, importer, authorised representative and distributor.

In just one session you will be able to

- overviewing current European Toy Safety legislation and understand your legal obligations
- understand how to approach a mandatory safety and risk assessment
- have knowledge about toys safety standards
- understand how to compose mandatory technical documentation

Check the EVENT section of our website for up-to-date information on schedule and pricing.

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## ACTIVATE YOUR SUPPLIERS - FROM DOCUMENT INVITE TO FILE REQUEST

At a certain point, working via **invites** and pulling information from many suppliers isn't the best solution. The workload becomes overwhelming. Too many articles, too many suppliers, too many documents to review and organise. The solution lies in a fundamentally different approach which is integral part of the ProductIP workflow. With **file requests** you'll push the work and cost, down the supply chain. Now you have started something that will really change the situation of tomorrow. Suppliers will have to start to make complete files by themselves and share the result with you. Your role has become what it should be, you review the performance of suppliers, not documents.

Thanks to the unique ProductIP approach also your suppliers can create a technical file based on a comprehensive and monitored set of requirements. In fact it should be easier for them because the further you go down the supply chain the more specific knowledge one would expect.

There is also a legal aspect. Sharing a file means that they have seen the requirements. They have provided evidence and are aware of what they have not provided. This is NOT the same impact as simply uploading the documents they have. When sharing a technical file that they have created themselves means that they now see the discrepancy with what should be there in the first place. If they don't start to improve, you will notice, and you can take measures.

Sharing files in the supply chain via ProductIP is free for both the sender and the receiver. A shared file is a time-stamp version of the original file. There is no active link between the original and the shared file. What you will receive is an organised set of information that supports the compliance of a specific batch of products placed on the market at a certain date.

The status of the file received by you is monitored just as if you had created the file yourself. If the status of that file shows that requirements are no longer relevant, and new compliance evidence is required, it will be the same for the original file in the account of the supplier. They therefor can anticipate and prepare for these legislative changes in time.

Working with a large group of suppliers based on file request means that your role is different. You are now reviewing the performance of the supplier, not the individual documents. It is very efficient and cost-effective. And you have now placed the cost at the same point in the supply chain where the production takes place.

Contact us to learn more about successful business cases based on reversing the process.

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